



city & hackney  
safeguarding  
children board

# CHSCB Case Audits City of London 2015-16

***The CHSCB multi-agency case auditing has identified numerous examples of positive safeguarding practice being undertaken by the partnership. Lessons have also been identified that have led to tangible improvements.***

Systematic auditing allows the CHSCB to deliver one of the best learning opportunities for front-line workers; directly engaging them in a process that reflects upon, assesses and measures the quality of professional practice. The CHSCB operates a consistent and regular 6 monthly multi-agency case file audit process, which is carried out across the City of London and Hackney.

# Early Help

## Strengths:

- The case audits evidence good multi-agency working.
- The Team around the Child (TAC) meetings are effective.
- There is evidence of professionals working in partnership with the parents.

## Lessons:

### Consideration of disability

A mother's hearing disability was not taken into consideration when receiving diagnosis at her GP surgery.

**Do you consider and respond to the additional needs of children, young people and parents who use your services?**

### Case management and supervision

There was evidence of good initial management oversight although inconsistency led to drift and another case noted gaps in supervision records.

**Managers – how do you ensure oversight of cases within your service? Are supervision records up-to-date and management decisions clearly recorded?**

### Handovers

In one case, the current Health Visitor did not receive a full handover from the previous Health Visitor in another borough.

**When receiving a new case, do you seek out missing information? When transferring a case, do you ensure that a full handover is provided?**

### Application of thresholds

This was noted as an area that agencies needed support in helping them understand how and why certain decisions are made.

**Do you make reference to the City Of London Threshold of Need tool in your day to day work? [Download a copy here!](#)**